

EXHIBIT 1

This notice is provided as a supplement to the notice provided to your Office on July 1, 2021, attached here as **Exhibit A**. By providing this notice, JP Noonan does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

Per our prior notification to your Office, on July 1, 2021, while its investigation into the scope of this event was still ongoing, JP Noonan began providing notice to potentially affected Maine residents. As part of the ongoing investigation, JP Noonan undertook a comprehensive third-party review of the affected data to identify what specific personal information was present at the time of the incident. Based on these efforts, on September 15, 2021, JP Noonan identified additional individuals affected by this data event. On October 15, 2021, JP Noonan will be providing written notice to an additional three hundred, nine (309) Maine residents. Written notice is being provided in substantially the same form as the letter attached here as **Exhibit B**. The information affected related to Maine residents includes name, Social Security number, driver's license number, bank account number and bank routing number.

EXHIBIT A

Maine Security Breach Reporting Form

Thank you for submitting the breach details through this reporting form. The information you have provided has been submitted to the agency.

Please close this browser window.

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FINISH

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Maine Security Breach Reporting Form - Review

Type of Organization (Please select one)	Other Commercial
Entity Name	JP Noonan Transportation, Inc.
Street Address	415 West Street
City	West Bridgewater
State, or Country if outside the US	MA
Zip Code	02379
Name	Chris Noonan
Title	CEO
Telephone Number	508-588-8026
Email Address	cnoonan@jpnoonan.com
Relationship to entity whose information was compromised	Employee
Total number of persons affected (including Maine residents)	495
Total number of Maine residents affected	27
Date(s) Breach Occurred	May 11, 2021
Date Breach Discovered	June 14, 2021
Description of the Breach (please check all that apply)	Other
If other, please specify	External system breach (hacking)
Information Acquired - Name or other personal identifier in combination with (please check all that apply)	Ransomware
Type of notification	Driver's License Number or Non-Driver Identification Card Number
Date(s) of consumer notification	Social Security Number
Were identity theft protection services offered?	Written
If yes, please provide the duration, the provider of the	July 1, 2021
	Yes
	24 months, Experian, Please see Exhibit 1.

**service and a brief description
of the service**

< PREVIOUS

CONTINUE TO SUBMIT FORM >

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EXHIBIT 1

To the July 1, 2021 Submission

The investigation into this matter is ongoing, and this notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, JP Noonan does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

Nature of the Data Event

On May 11, 2021, JP Noonan identified activity causing network interruption on certain computer systems in its environment. JP Noonan immediately investigated the activity and was able to restore its systems. On June 3, 2021, JP Noonan detected another instance of suspicious activity and immediately commenced an investigation to determine the full nature and scope of the incident and to secure its network. Through this investigation, JP Noonan determined that it was the target of a cyber-attack and that, in connection with the cyber event, an unauthorized actor was able to copy certain information from its system. The investigation to determine the full scope and timeline of this activity, as well as the information affected, is still ongoing; however, on June 14, 2021, the investigation determined that the relevant files contained personal information for certain individuals. The affected information related to Massachusetts residents includes name, date of birth, Social Security number, driver's license number.

Notice to Maine Residents

On July 1, 2021, JP Noonan will begin providing written notice of this incident to known affected individuals, which includes twenty-seven (27) Maine residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon discovering the event, JP Noonan moved quickly to secure its systems and undertake a comprehensive investigation, with the assistance of third-party forensic specialists, to confirm the full nature and scope of the event and the information affected. While this investigation is ongoing, JP Noonan is taking steps to notify individuals identified to date. Additionally, while JP Noonan has security measures in place to protect its systems and the information in its care, it is working to implement further technical safeguards.

As part of the notifications being made, JP Noonan is providing impacted individuals with guidance on how to protect against identity theft and fraud. JP Noonan is also providing impacted individuals with complimentary access to twenty-four (24) months of credit monitoring, as well as information on how to place a fraud alert and security freeze on one's credit file, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. In addition to notifying individuals and your Office, JP Noonan will be notifying other relevant state regulators and has notified the Federal Bureau of Investigation.

EXHIBIT A

To the July 1, 2021 Submission



Return Mail Processing
PO Box 999
Suwanee, GA 30024

2 1 495 *****SNGLP

SAMPLE A. SAMPLE - L01

APT ABC



123 ANY ST

ANYTOWN, US 12345-6789



July 1, 2021

RE: Notice of Data [Extra1]

Dear Sample A. Sample:

JP Noonan Transportation Inc. (“JP Noonan”) writes to inform you of an incident that may affect some of your information. We take this incident and the security of information in our care seriously and are providing you with an overview of the incident, our response, and steps you may take to better protect your information from potential misuse, should you feel appropriate to do so.

What Happened? On May 11, 2021, JP Noonan identified activity causing network interruption on certain computer systems in our environment. We promptly investigated the activity and were able to restore our systems immediately. On June 3, 2021, we detected another instance of suspicious activity and immediately commenced an investigation to determine the full nature and scope of the incident and to secure our network. Through this investigation, we determined that JP Noonan was the target of a cyber-attack and that, in connection with the cyber event, an unauthorized actor was able to copy certain information from our system. The investigation to determine the full scope and timeline of this activity, as well as the information affected, is still ongoing.

What Information Was Involved? Based on the investigation to date, we determined that your information was present in the affected data. This information included your [Extra2], and name.

What We Are Doing. We take this incident and the security of our employee’s information very seriously. We have security measures in place to protect our systems and the information in our possession and we are working to add further technical safeguards to our environment. When we discovered this incident, we took immediate steps to secure our systems against the attack and to conduct a diligent investigation into the full nature and scope of the incident. We are also implementing additional training and education to our employees regarding cyber threats.

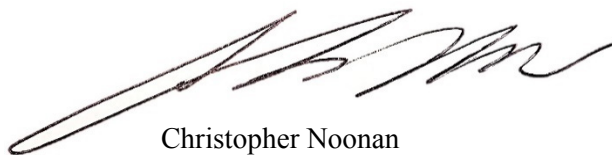
As an added precaution, we are also offering you complimentary access to 24 months of credit monitoring through Experian. You will need to enroll yourself in these services if you wish to do so, as we are not allowed to activate them on your behalf. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Information* for additional information on these services.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. We also encourage you to enroll in the complimentary credit and identity monitoring services we are offering. Please also review the enclosed *Steps You Can Take To Help Protect Your Information* for instruction on how to enroll, as well as additional steps you may take to better protect against the possibility of identity theft and fraud, should you feel it is appropriate to do so.

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call (888) 884-0180 toll-free Monday through Friday from 8 am – 10 pm Central, or Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays). Be prepared to provide your engagement number B014988.

We sincerely regret any inconvenience or concern this incident may cause.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Noonan', written in a cursive style.

Christopher Noonan
Chief Executive Officer

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 24 months.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24 months membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you enroll by September 30, 2021 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: www.experianidworks.com/credit
- Provide your activation code: **ABCDEFGHI**

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (888) 884-0180 by September 30, 2021. Be prepared to provide engagement number B014988 as proof of eligibility for the Identity Restoration services by Experian.

Additional Details Regarding Your 24 Month Experian Identityworks Membership

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.
- Credit Monitoring: Actively monitors Experian file for indicators of fraud.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- Experian IdentityWorks ExtendCARETM: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- \$1 Million Identity Theft Insurance: Provides coverage for certain costs and unauthorized electronic fund transfers.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However,

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 202-727-3400; and oag@dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and www.oag.state.md.us. JP Noonan Transportation Inc. is located at 415 West Street, West Bridgewater, MA 02379.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

EXHIBIT B



P.O. Box 1907
Suwanee, GA 30024

To Enroll, Please Call:
1-833-599-2440
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: [XXXXXXXXXX]

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

October 15, 2021

RE: Notice of Data <<Variable Text 1>>

Dear <<First Name>> <<Last Name>>:

JP Noonan Transportation Inc. (“JP Noonan”) writes to inform you of an incident that may affect some of your information. We take this incident and the security of information in our care seriously and are providing you with an overview of the incident, our response, and steps you may take to better protect your information from potential misuse, should you feel it appropriate to do so.

What Happened? On May 11, 2021, JP Noonan identified activity causing network interruption on certain computer systems in our environment. We promptly investigated the activity and were able to restore our systems immediately. On June 3, 2021, we detected another instance of suspicious activity and immediately commenced an investigation to determine the full nature and scope of the incident and to secure our network. Through this investigation, we determined that JP Noonan was the target of a cyber-attack and that, in connection with the cyber event, an unauthorized actor was able to copy certain information from our system, likely in the May 2021 time frame.

What Information Was Involved? We conducted a thorough review of the affected data to determine what types of information was there and to whom it related. On September 15, 2021, we determined that your information was present in the affected data. This information included your <<Variable Text 2>> <<Variable Text 3>> <<Variable Text 4>>, and name.

What We Are Doing. We take this incident and the security of our employee’s information very seriously. We have security measures in place to protect our systems and the information in our possession and we have worked to add further technical safeguards to our environment. When we discovered this incident, we took immediate steps to secure our systems and to conduct a diligent investigation into the full nature and scope of the incident. We are also implementing additional training and education to our employees regarding cyber threats.

As an added precaution, we are also offering you complimentary access to 24 months of credit monitoring through IDX. You will need to enroll yourself in these services if you wish to do so, as we are not allowed to activate them on your behalf. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Information* for additional information on these services.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. We also encourage you to enroll in the complimentary credit and identity monitoring services we are offering. Please also review the enclosed *Steps You Can Take to Help Protect Your Information* for instruction on how to enroll, as well as additional steps you may take to better protect against the possibility of identity theft and fraud, should you feel it appropriate to do so.

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call 1-833-599-2440 between the hours of 6:00 a.m. and 6:00 p.m., Pacific Time, Monday through Friday.

We sincerely regret any inconvenience or concern this incident may cause.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Noonan', written in a cursive style.

Christopher Noonan
Chief Executive Officer

Steps You Can Take to Help Protect Your Information

Enroll in Credit Monitoring

1. Website and Enrollment. Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the deadline to enroll is January 15, 2022.

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. Contact IDX at 1-833-599-2440 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 202-727-3400; and oag@dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and www.oag.state.md.us. JP Noonan Transportation Inc. is located at 415 West Street, West Bridgewater, MA 02379.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; www.riag.ri.gov; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are <<# of RI>> Rhode Island residents impacted by this incident.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.